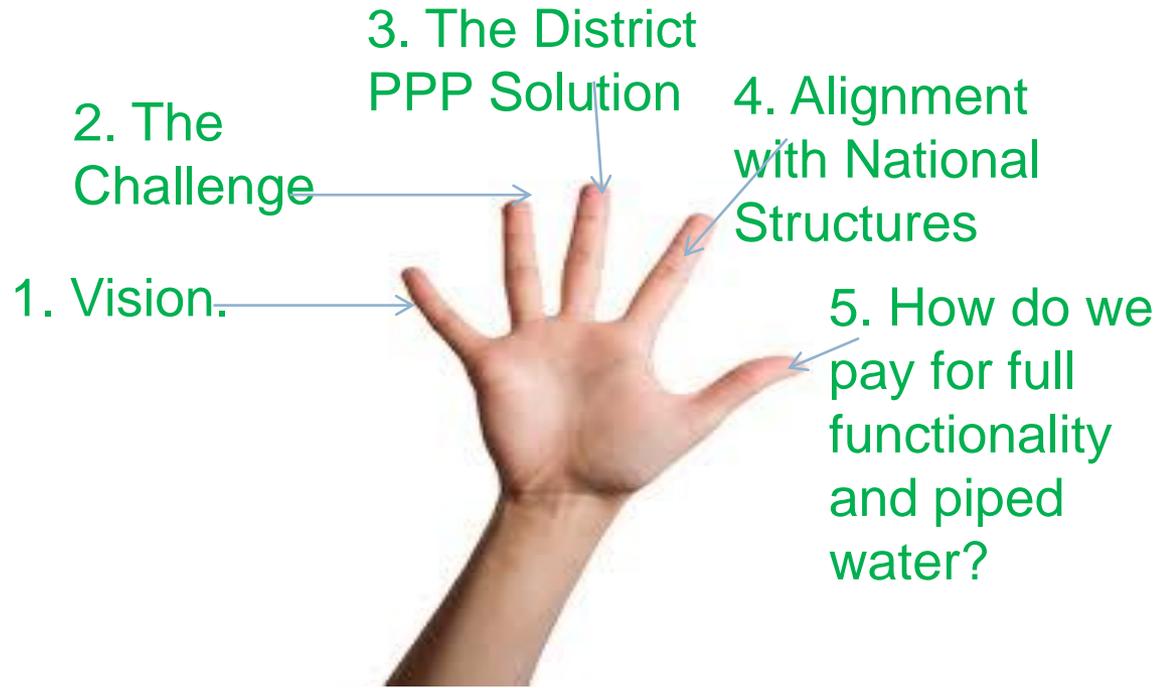


# Piped Water for All

## “How do we achieve it”

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# What does “Piped Water for All ” mean?

This means piped water for Everyone Every day.

Structures for piped water in towns are expanding to RGCs. But more than half the population are living outside towns or trading/rural growth centers

This presentation is about reaching that extra 60% of the population with piped water, with the same structures, to achieve national development goals and SDG 6 goals. That’s “Everyone”.

“Everyday” means assurance of **full functionality**, less than 10 non-supply-days per year

# 1. Vision

- **Piped water for:**
- everyone in rural areas, not excluding those who cannot pay an excessive ad-hoc price (current baseline situation)
- every day – “full functionality”, move away from current baseline of between 50 and 150 days of non-supply days
- For example, in Kumi where we work with the DLG in **Full Functionality PPP**, we aim to achieve this in all **600 farming communities**. In Kamuli we also have a PPP and aim for over **1000 rural communities**

## 2. The challenge

- Too many broken pumps waiting for repair and even those that are repaired take long downtime.
- With annual budgets and NGO activity, we reach less than half of water sources in need of repair.
- After Rehab they break again too soon
- Only with no waiting list and no down-times, will there be appetite for large-scale investment in piped systems in rural areas. So functionality assurance is the essential step to achieve the vision

### 3. The District Full Functionality PPP solution

- We have seen full functionality is feasible at low cost
- This is achieved by **Preventive Maintenance Service Agreements**. PMAs involve 4 inspections per year and replacement of worn components to avoid a breakdown

| <b>PPP Records July 2018</b> | <b>Kumi</b> | <b>Kamuli</b> |
|------------------------------|-------------|---------------|
| Number of Service Agreements | 63          | 168           |
| Water Users served           | 25,462      | 39,091        |
| Spot Functionality           | 100%        | 99%           |
| Number of breakdowns         | 0           | 9             |
| Average down-days            | 0           | 2             |
| Fee payment compliance       | 85%         | 76%           |

### 3. The District Full Functionality PPP solution

- We have seen full functionality is feasible at low cost
- This is achieved by **Preventive Maintenance Service Agreements PMAs**
- The PMA has an initial service which **costs four times less than average Rehabilitation cost**. This means the Broken Pumps Waiting list is quickly cleared.
- The Rehab **waiting list never comes back**, because the PMA includes continuous replacement of all parts, major and minor

## 4. Alignment with national structures

- The Service Agreements are signed by WSCs and a district Preventive Maintenance Service Provider, which is an entity contracted to either the **Umbrella Utility or the DLG**
- All the PM technicians are members of HPMA, and the HPMA leadership is trained to become a Preventive Maintenance Service Provider and understand the KPIs.

## 4. Alignment with national structures

- Technicians now have income from avoiding breakdowns, not from breakdowns and Rehab contracts. They are professionalized and piped systems become feasible.
- The DLG is currently taking the role of issuing Performance Contracts using nationally agreed KPIs since PM Agreements are outside the gazette areas for Umbrellas.

## 4. Alignment with national structures

- This approach mirrors the Umbrella Water Authority structure for gazette towns. It therefore **assures rapid expansion of Umbrella Utility services** into rural areas

| <b>PPP Records July 2018</b>  | <b>Kumi</b> | <b>Kamuli</b> |
|---|-------------|---------------|
| Fee payment compliance  | 85%         | 76%           |
| Customer Satisfaction   | 76%         | 87%           |
| Number of SLGs with preventive maintenance Resolutions                        | 4           | 14            |
| Quarterly PPP Review Meetings   | Regular     |               |
| HPMA participating in Review Meetings and Partnership with HPMA as trainee SP | Regular     |               |
| Technicians members of HPMA   | All         |               |

## 5. How do we pay for full functionality and piped water?

- We have 5 years experience with PMAs going >98% functionality and the cost of full functionality is known.
- When there are 600-1000 communities with PMAs (rural population of a district) the service cost is 100k/=/month.
- Since volunteerism is no longer available, the other cost is local tariff collection earning up to 100k/=/month in addition

## 5. How do we pay for full functionality and piped water?

- Therefore the preventive maintenance system is financially sustainable with the pro-poor tariffs proposed which are 25/= to 50/= per jerry-can.
- This is affordable to rural families and it protects them from ad-hoc excess pricing which is spreading everywhere
- A lifeline family consumption of 6 jerry-cans per day, pays the total service and collection cost of 200k/= /month

## 5. How do we pay for full functionality and piped water?

- However, we need a smart tariff system using tiered pricing. For example businesses and institutions can pay 100/= per jerry can for excess consumption over the lifeline consumption, of 6 jerry-cans/day at 25/=
- This also helps to use the important potential of roof water harvesting. In rainy periods, most rural families may use roof water, so to collect 200k/month requires either tiered pricing or an increase to 50/=/jerrycan.

## 5. How do we pay for full functionality and piped water?

- This means that piped water for everyone, everyday, is possible, because investment is worthwhile. Economic productivity will increase fourfold, and cost is not more than hand-pumps, when functionality is assured.
- The PM Service Provider is a Build & Operate entity, which means we no longer have current problem of Build & Run Fast, that we saw with the help of the Borehole Down-Cameras.

# Piped water for everyone every day – how to achieve it

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A Case Study paper is available at JSR desk

