



**Ministry of Water and Environment
Joint Technical Review 2018**

Undertaking 7

**DEMONSTRATE PERFORMANCE IMPROVEMENT
IN WATER SCHEMES DIRECTLY MANAGED BY
UMBRELLA AUTHORITIES BY END OF 2017/18**

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Outline

- Activities
- Progress
- Outcomes - demonstrate performance improvement
- Next actions
- Challenges

Activities

- ❑ **Agree on Key performance indicators to use**
- ❑ **Procure and install a common billing and a cashless collection system**
- **Develop a strategic business plan for each UA and start implementing it**
- ❑ **Install a computerized accounting system**
- **Establish and Operationalize a revolving Fund**

Progress

- ❑ **Agree on Key performance indicators to use**
 - Continuity of supply, Water quality, None Revenue Water, Water sales, New connections, collection efficiency, financial viability
- ❑ **Procure and install a common billing and a cashless collection system**
 - Procured, ready for contract signing; Meanwhile Kyangu billing software and Eezy money in use .
- **Develop a strategic business plan for each UA**
 - Drafts for all the UA ready
- ❑ **Install a computerized accounting system**
 - Navision has been customized and installed. Training ongoing
- **Establish and Operationalize a revolving Fund**
 - Established, first disbursement this April

Outcomes

- 2 gazettes: July & December 2017 – 224 schemes
 - Continuity of supply: from October to date 92% average
 - Water quality: 97% of samples taken comply
 - None Revenue Water, decreased from 46% to 36%
 - Water sales, increased 48% (129 -191m/m) since Oct basing on the first gazzete
 - New connections: 1000+ installed
 - collection efficiency: 82% average
 - financial viability: to date 70% of the revenue runs the systems

Challenges

- Limited resources (Personnel, transport and financial resources)
- Small water systems running on diesel
- Unmetered originally community managed systems.